

## How do I know if The Listening Program will help my child?

This simple checklist below will quickly give you an indication of the types of challenges The Listening Program can typically support.

- Auditory Processing
- Reduced Sound Sensitivities
- Sensory Processing
- Speech and Language
- Reading and Spelling
- Social Engagement
- Self-regulation
- Attention
- Motor Coordination
- Learning Outcomes

If the above resonates then it's time to organise an initial appointment for us to gain an understanding of your child's difficulty and the potential underlying cause of those difficulties.

## Tell me more about The Listening Program and the science behind it?

**The Listening Program** is a home-based therapy that is a **safe, effective, drug-free** approach to help improve brain processing, leading to more efficient auditory and sensory processing essential to effectively listen, learn and communicate. Additionally, it supports behavioural challenges and reduces stress resulting in a calmer happier individual.

**Please find a list of current research at the end of this document.**

## How do I access The Listening Program?

To access The Listening Program you are required to have an initial consult and complete a Development History Form and Listening Checklist.

Regardless of where you are in Australia we can reach out and connect with you using either a private meeting room via a video link or face to face in one of our clinic settings.

There are two styles of initial appointment.

**Initial Appointment for Full Screening \$295** to participate in these screenings, your child needs to be verbal and able to repeat words and sentences heard through headphones.

1. Initial phone consult with parents or caregivers to provide you the opportunity to ask questions and discuss any concerns you have regarding your child in a private forum.
2. Review of Client Development History Form
3. Review of Listening Checklist
4. Review of any Video Footage provided
5. Review of previous assessments completed with client
6. 1.5 hour appointment with client which will include one or more of the following formalised screenings
  - Scan 3
  - TAPS Test of Auditory Processing Disorders
  - TAVS – Test of Auditory and Visual Processing
  - Holborn Reading Scale
  - Burt Word Test
  - SAST
7. Written Report Provided

## **Initial Appointment for Limited or Non-Verbal Screening \$195**

1. Initial phone consult with parents or caregivers to provide you the opportunity to ask questions and to discuss any concerns you have regarding your child in a private forum.
2. Review of Client Development History Form
3. Review of Listening Checklist
4. Review of any Video Footage provided
5. Review of previous assessments completed with client
6. Up to 1-hour consultation with client and parent or caregiver

## **What hours are appointments available?**

Private meeting room via video link appointments are available on a Tuesday Wednesday and a Thursday from 7.30am to 2.30pm for all families in WA, NSW, VIC, NT, QLD, SA and Tasmania

Face to Face Appointments are available on a Monday and Saturday in Brisbane and a Friday and Saturday in Adelaide from 9am to 5pm.

## **How can I access an appointment anywhere in Australia?**

We achieve this by providing you with the relevant testing equipment and arranging to meet online in a private video meeting room. It's an easy process where we send you a link and you simply click on the link and we are connected. Testing equipment will be sent to you for both your initial screening and reviews several times throughout the program. This will incur a freight cost for mailing both ways.

This enables us to connect with you regardless of where you are in Australia. It removes all geographical challenges and saves both you and your child the time and travel stress of getting to appointments. It can all be completed in the comfort of your own home. Appointments are available on Tuesday, Wednesday and Thursday between 7.30am to 2.30pm (EST).

## **How long will I use the Program?**

Generally, listeners will complete two 15-minute Listening Sessions a day, five days a week. The individualised listening plan (which tells you what to listen to and when), will take place over the course of approximately 12 months. We then provide you with an annual maintenance program to further support the improvements achieved (there is no cost for this maintenance).

We monitor progress and conduct formal reviews on average every 6 weeks and will make adjustments throughout the listening plan to meet an individual's changing needs.

## **How much does The Listening Program cost?**

There are four Core Listening Programs, each specialising to different needs.

- Autism, Brain Injuries, Stroke patients,
- Auditory and Sensory Processing difficulties,
- Attention Challenges, Reading and Spelling Difficulties
- Speech and Language capabilities



The most suitable TLP program will be recommended to you based on needs. Programs include a 32gb iPod Touch and start at \$1590.

TLP approved headphones are required for all Listening Programs. Basic air conduction headphones start at \$225 and Advanced Air and Bone Conduction Multi-Sensory Headphones and Amplifier \$1675.

## **Are there on going fees for my Program?**

To receive guidance, ongoing testing and support you will need a review and monitoring care package. The Listening Program is a monitored program that is fully supported and will initially begin according to presenting needs. Formal reviews are conducted every six weeks to accommodate and support new goals and / or changing needs as one progresses through the program.

### **Reviews and Monitoring 6-month Care Package**

This includes:

- Guaranteed appointment allocation every \*6 weeks
- All formal reviews and testing conducted every \*6 weeks
- Unlimited one on one email and phone support
- All personalised listening plans tailored to your child's needs
- Complimentary loan of any other therapy equipment deemed necessary

\*Review may be every 5-8 weeks pending illness, unexpected events & holiday periods

\$395 for 6 months (when purchased with TLP or as continued support)

\$495 for 6 months (returning families after a one or more year break and those transferring)

These care packages are valid for 6 months from commencing support, with a three-day grace period honoured following expiry.

On average, programs last for approximately one year, before being set up with maintenance. This maintenance is repeated annually using your existing equipment at absolutely no cost to you.

## **What can I expect in my 6 weekly review appointments and how much does it cost?**

You will have a dedicated 30-minute appointment to discuss your child's progress along with formal check-up testing (provided a full screening was initially completed and baseline data gathered). Based on the outcome of this session a new plan will be designed and provided to you.